

Outline of Services

This table below outlines the service category definitions for equipment supported by the GE Healthcare Repair Centre:

Monitoring, Cardiology & Anaesthesia Back to Base Products		
Coverage Type	Description of Service	Charge Category
Warranty	<ul style="list-style-type: none"> Repair & diagnosis will commence within 3 days of equipment being received Loan unit can be provided free of charge upon request and subject to availability Repair will be completed within 10 business days of repair received 	<ul style="list-style-type: none"> Customer responsible for shipping equipment to Repair Centre. All labour, parts & return freight covered under warranty Damage due to mishandling or abuse not covered
Service contract	<ul style="list-style-type: none"> Repair & diagnosis will commence within 3 days of equipment being received Loan unit can be provided free of charge upon request and subject to availability Repair will be completed within 10 business days of repair received 	<ul style="list-style-type: none"> Customer responsible for shipping equipment to Repair Centre. All labour, parts & return freight covered under warranty Damage due to mishandling or abuse not covered
On Demand Service	<ul style="list-style-type: none"> Repair & diagnosis will commence within 5 days of equipment being received & Repair Request Form being completed Loan unit may be provided at \$600/month and subject to availability Repair will be completed within 15 business days of repair received provided a valid Purchase Order has been supplied 	<ul style="list-style-type: none"> All labour and parts are chargeable as per flat rate fee if available Customer responsible for shipping equipment to Repair Centre Return freight fee will be included in the quote fee or flat rate fee For models that don't attract a flat rate, a inspection fee of \$250 applies if quote is declined